



WELCOME | CLAIR'S OF DERBYSHIRE

Clair's of Derbyshire Coach Tours Brochure 2019.

First of all, a 'BIG THANK YOU' to everyone who has travelled with me during 2018.

I have thoroughly enjoyed meeting all of the new people and some old friends.

I'm delighted to introduce my 2019 brochure, with some new and exciting destinations, I'm sure this brochure offers something for everyone.

If you would like to go somewhere you haven't found in the brochure, we're always open to suggestions.

Keep the likes coming on Facebook, and I'll keep posting the pictures and late availabilities.

I have some trips which are door to door pick ups and the shorter ones which are local pick up points; these are clearly stated in the brochure.

Clair's of Derbyshire is a Confederation of Passenger Transport UK member.

I'm sure that you will find a holiday or short break to suit you.

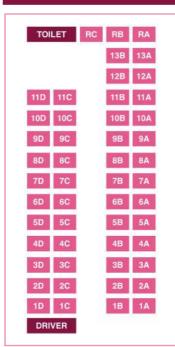
I'm looking forward to seeing you soon.

Clair

Mobile Booking Office

Please note that we have added new locations and amended days/times see back cover of this brochure for up to date information.

SEATING PLAN



SEATING PLAN

RD	RC	ЯX	RB	RA
			13B	13A
10D	18C		12B	12A
9D	90		118	11A
8D	8C		10B	10A
7D	7C		98	9A
6D	6C		8B	8A
			7B	7A
TOILET		6B	6A	
5D	5C		58	5A
4D	4C		48	4A
3D	3C		зв	ЗА
2D	2C		28	2A
1D	10		1B	1A
DRI	VER			

GIFT VOUCHERS

You can purchase gift vouchers in denominations of £10, £20, £50 & £100 ideal for Birthdays, Anniversaries, Christmas presents or just a nice treat.

To book call: 01773 590808 / 07817 322 195 or email: info@clairscoaches.co.uk

Clair's of Derbyshire, Unit 9 Tibshelf Business Park, Saw Pit Industrial Estate, Tibshelf, Derbyshire DE55 5NH

INDEX OF HOLIDAYS | 2019

1. : ISLE OF WIGHT - £140

BURLINGTON HOTEL

MON 11TH - FRI 15TH FEBRUARY (5 DAYS)

ISLE OF WIGHT - £140

BURLINGTON HOTEL

MON 18TH - FRI 22ND FEBRUARY (5 DAYS)

1. ISLE OF WIGHT - £145

BURLINGTON HOTEL

MON 4TH - FRI 8TH MARCH (5 DAYS)

2. MORECAMBE - £230

AUCKLAND HOTEL

MON 11TH - FRI 15TH MARCH (5 DAYS)

3. TENBY - £289

CLARENCE HOUSE HOTEL

MON 25TH - FRI 29TH MARCH (5 DAYS)

4. CROMER - £299

HOTEL DE PARIS

SAT 30TH MARCH - WED 3RD APRIL (5 DAYS)

5. MYSTERY WEEKEND - £89

MYSTERY HOTEL

SAT 13TH - SUN 14TH APRIL (2 DAYS)

6. GREAT YARMOUTH - £299

PROM HOTEL

MON 22ND - FRI 26TH APRIL (5 DAYS)

7. ST GEORGE'S DAY CELEBRATIONS - £250

 ${\sf MILL\ RYTHE\ HOLIDAY\ VILLAGE,\ HAYLING\ ISLAND}$

MON 22ND - FRI 26TH APRIL (5 DAYS)

8. BABBACOMBE - £320

BABBACOMBE HOTEL

MON 29TH APRIL - FRI 3RD MAY (5 DAYS)

CHESTER - £99

HALLMARK QUEENS HOTEL

SUN 12TH - MON 13TH MAY (2 DAYS)

10. BOURNEMOUTH - £299

MAYFAIR HOTEL

SUN 12TH - THU 16TH MAY (5 DAYS)

11. EASTBOURNE - £310

HADDON HALL HOTEL

FRI 17TH - TUE 21ST MAY (5 DAYS)

12. WEYMOUTH - £320

PRINCE REGENT HOTEL

MON 27TH - FRI 31ST MAY (5 DAYS)

13. ISLE OF WIGHT - £345

SHANKLIN HOTEL

WED 5TH - SUN 9TH JUNE (5 DAYS)

14. JERSEY BY AIR - £655

NORFOLK LODGE HOTEL

TUE 11TH - MON 17TH JUNE (7 DAYS)

15. POTTERS

LEISURE RESORT - £375

MON 24TH - FRI 28TH JUNE (5 DAYS)

16. LLANDUDNO - £350

TYNEDALE HOTEL

SAT 29TH JUNE - WED 3RD JULY (5 DAYS)

17. TORQUAY - £315

RIVIERA HOTEL

MON 8TH - FRI 12TH JULY (5 DAYS)

18. SCOTLAND, PERTH - £445

SALUTATION HOTEL SUN 14TH - FRI 19TH JULY (6 DAYS)

19. SKEGNESS - £299

ROYAL HOTEL

SUN 21ST - THU 25TH JULY (5 DAYS)

20. ISLE OF WIGHT - £399

HOTEL MARIA

SAT 27TH JULY - SAT 3RD AUGUST (8 DAYS)

21. **NEWQUAY - £440**

BARROWFIELD HOTEL

WED 8TH - TUE 13TH AUGUST (7 DAYS)

22. BOURNEMOUTH - £325

TROUVILLE HOTEL

TUE 13TH - SAT 17TH AUGUST (5 DAYS)

23. SOUTHPORT FLOWER SHOW

AND LIVERPOOL - £120

MERCURE HOTEL, HAYDOCK

SUN 18TH - MON 19TH AUGUST (2 DAYS)

24. SCENES OF SHROPSHIRE AND IRONBRIDGE - £299

BUCKATREE HALL HOTEL

MON 2ND - THU 5TH SEPTEMBER (4 DAYS)

25. : LLANDUDNO - £350

TYNEDALE HOTEL

FRI 6TH - TUE 10TH SEPTEMBER (5 DAYS)

26. TORQUAY - £299

RIVIERA HOTEL

MON 16TH - FRI 20TH SEPTEMBER (5 DAYS)

27. YORK & WHITBY - £99

QUEENS HOTEL

SUN 22ND - MON 23RD SEPTEMBER (2 DAYS)

28. EASTBOURNE - £310

HADDON HALL HOTEL

THU 26TH - MON 30TH SEPTEMBER (5 DAYS)

29. BLACKPOOL

ILLUMINATIONS - £175

CHEQUERS PLAZA HOTEL

FRI 11TH - MON 14TH OCTOBER (4 DAYS)

30. SEAHOUSES - £360

BAMBURGH CASTLE HOTEL

MON 21ST - FRI 25TH OCTOBER (5 DAYS)

31. LYTHAM ST ANNES

TINSEL & TURKEY - £299

INN ON THE PROM HOTEL

MON 4TH - FRI 8TH NOVEMBER (5 DAYS)

32. LLANDUDNO

HOLLY & MISTLETOE - £360

TYNEDALE HOTEL

SAT 9TH - WED 13TH NOVEMBER (5 DAYS)

33. BABBACOMBE

TINSEL & TURKEY - £285

BABBACOMBE HOTEL

MON 18TH - FRI 22ND NOVEMBER (5 DAYS)

34. YORK CHRISTMAS - £99

QUEENS HOTEL

THU 21ST - FRI 22ND NOVEMBER (2 DAYS)

35. THURSFORD CHRISTMAS

SPECTACULAR

DETAILS TO FOLLOW

36. YORK SHOPPER- £99

QUEENS HOTEL

SUN 1ST - MON 2ND DECEMBER (2 DAYS)

37. MYSTERY WEEKEND - £95

MYSTERY HOTEL

SUN 8TH - MON 9TH DECEMBER (2 DAYS)

38. LYTHAM ST ANNES CHRISTMAS - £485

CIRISTMAS - 2403

INN ON THE PROM MON 23RD - FRI 27TH DECEMBER (5 DAYS)

1. ISLE OF WIGHT | BURLINGTON HOTEL







The Burlington Hotel is one of Sandown's most established and reputable hotels, ensuring the highest standards of care and attention for a relaxing break.

- Pick up points
- · Dinner, bed & breakfast
- En suite
- Stairs to some rooms
- Tea/coffee facilities
- Entertainment



Mon 11th - Fri 15th February 5 days | no single supplement

Mon 18th - Fri 22nd February 5 days I no single supplement

ITINERARY

During these breaks there will be a £1 bar every evening from 6pm to 9pm.

If you do want to venture further during your stay we will be offering a choice of 2 optional excursions at a small additional cost.

Please enquire for details.





Mon 4th - Fri 8th March
5 days | no single supplement

2. MORECAMBE AUCKLAND HOTEL



ITINERARY

Dewlay Cheesemakers of Garstang was founded in 1957 by George Kenyon and since then has earned a reputation for producing the very best Lancashire cheese. Your visit will include a tour of the factory, cheese tasting with tea/coffee on arrival.

Carnforth Station Heritage Centre

Welcoming visitors from all over the world, who come to enjoy the nostalgia of the station, which has been restored to it's 1940's glory when the Refreshment Room was used as the setting for the film "Brief Encounter". Exhibitions depict the Age of Steam and the 1940's era.

A cruise along the **Lancaster Canal** with light lunch on board. Linking Preston to Kendal it is one of only a few coastal canals in the country. In addition to providing spectacular views of the Silverdale Coast, Forest of Bowland and Wyre countryside, the Lancaster Canal also features some of the most impressive canal architecture.

Free time to explore Morecambe.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities
- Entertainment



Mon 11th - Fri 15th March 5 days | no single supplement

3. TENBYCLARENCE HOUSE HOTEL



ITINERARY

We take a scenic drive along the beautiful coast road to the smallest city in the UK, **St David's**; named after the patron saint of Wales.

Lovespoon Workshop

Here you will see the ancient art of carving these intricate pieces and the history behind them. You will also be given your own lovespoon as a keepsake.

We begin our day with a visit to **Carmarthen** for market day, selling fresh produce, jewellery, clothing, crafts and much more. We then visit the ancient town of **Haverfordwest**, dominated by the Western Cleddau River which runs through the centre of the town and the castle that towers above it.

Free day to explore Tenby.

- · Door to door
- · Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment



Mon 25th - Fri 29th March 5 days | £60 single supplement

4. CROMERHOTEL DE PARIS



ITINERARY

We travel to the pretty seaside town of **Sheringham**.

We then head off to the **North Norfolk Railway** for a journey known as the 'Poppy Line' to Holt. Your fare is included for this 10.5 mile round trip journey which passes through Norfolk's lovely countryside. The train will pass through the delightfully preserved station of Weybourne.

We have arranged an excursion for a ride on the **Bure Valley Railway and Broads Cruise** (fare included). This is Norfolk's longest narrow gauge steam railway from Aylsham to Wroxham. After your train journey to Wroxham we take to the water to experience the Norfolk Broads by cruiser (fare included). Free time to explore Cromer.

- Door to door
- Dinner, bed & breakfast
- · En suite
- Lift
- Tea/coffee facilities
- Entertainment



Sat 30th March - Wed 3rd April
5 days I no single supplement

5. MYSTERY MYSTERY HOTEL



Bargain last minute breaks at various mystery destinations throughout the year.

Your hotel will be 3* star minimum standard with all the usual comforts.

The obvious attraction of these breaks is the unpredictability of where you are going!

Book early as these breaks are very popular.

- · Pick up points
- · Dinner, bed & breakfast
- En suite
- Tea/coffee facilities



Sat 13th - Sun 14th April
2 days | £25 single supplement

6. GREAT YARMOUTH I PROM HOTEL







ITINERARY

We visit the resort town of **Cromer**, famous for its crabs, and the pretty seaside town of **Sheringham**.

Visit to **Wroxham Barns**, where you can browse the shops watch beautiful things being made, visit the garden centre and pop in to the restaurant.



Free day in Great Yarmouth, why not visit the Time & Tide Museum, wonder through Victorian 'Row' and take a look inside a fisherman's home.

The Prom Hotel is located on Great Yarmouth's Golden Mile on the seafront, with glorious sandy beaches right across the road. A short walk away is a cinema, theatres, amusements, casino, ten-pin bowling and shops. You'll find an abundance of things to do in Great Yarmouth.

- Door to door
- · Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment



Mon 22nd - Fri 26th April 5 days | £60 single supplement

7. ST GEORGE'S DAY CELEBRATIONS







MILL RYTHE HOLIDAY VILLAGE HAYLING ISLAND

Glitzy shows and grown up entertainment alongside a peaceful estuary, you can switch off, knowing that food, facilities and fun are properly sorted!

- · Door to door
- · Dinner, bed & breakfast
- · En suite
- Lift
- Tea/coffee facilities
- Entertainment



Mon 22nd - Fri 26th April 5 days | no single supplement

ITINERARY

St George's Day Special

Celebrate everything that is quintessentially English with cream teas, a street party, sing-a-longs and much more!

Enjoy a delicious gala dinner and dance the night away with music through the eras.



Half price drinks every evening on selected house drinks from 7pm until midnight.

Plus enjoy fantastic productions from the brilliantly bonkers Show Cast and visiting cabaret.

EXCURSIONS

Portsmouth

We take you to this historic city and naval port where you will find plenty to do; why not visit the Historic Dockyard, the Spinnaker Tower or browse the shopping centre.

Chichester

This cathedral city has a long history as a settlement from Roman times and was important in Anglo-Saxon times too. You can explore its historic centre, cathedral and walk the city wall.

8. BABBACOMBE BABBACOMBE HOTEL



ITINERARY

Included in the price is a full day tour on the famous and award winning 'Round Robin', the best way to explore South Devon! Visiting Totnes, Dartmouth, Kingsware & Paignton this award winning ticket is a favourite with both young and old. The coach will take you to Totnes for the river cruise to Dartmouth, then catch a ferry to Kingsware and hop on the steam train to Paignton. Sit back and enjoy the scenery and we will take care of the rest.

Half day visit to **Brixham**, it's still one of the busiest fishing ports in the UK, with the harbour, shops, history and art galleries it's charming character makes it a lovely place to visit.

Free day to explore Babbacombe.

- Door to door
- · Dinner, bed & breakfast
- En suite
- Lift Stairs to some floors
- Tea/coffee facilities
- Entertainment
- Sea view +£40 per room; with balcony +£80 per room

Mon 29th April - Fri 3rd May
5 days | £20 single supplement

9. CHESTERHALLMARK QUEENS HOTEL



ITINERARY

Your hotel is in the heart of the city so that everything Chester has to offer is on your doorstep.

The ancient city is a truly breathtaking experience. Each chapter of its history, Roman; Viking; Norman; Anglo Saxon, is etched into the very fabric of the city.

The city has the most complete city walls, the oldest racecourse and the largest Roman amphitheatre in Britain, plus a 1,000 year old cathedral and the one and only 700 year old 'Rows' galleries where shopping is a double delight.

You'll find stores galore offering everything you could ever need as well as a vibrant cafe culture to satisfy your appetite.

- · Pick up points
- Dinner, bed & breakfast
- · En suite
- Lift stairs to some floors
- · Tea/coffee facilities



Sun 12th - Mon 13th May
2 days | £25 single supplement

10. BOURNEMOUTH | MAYFAIR HOTEL







The Hotel is ideally located in the heart of Bournemouth just a few minutes stroll from the town centre, gardens and award winning beaches.

Facilities include: restaurant, comfortable lounge with bar, garden room and garden.

- Door to door
- · Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities
- Entertainment



Sun 12th - Thu 16th May
5 days | no single supplement

ITINERARY

We take a scenic drive through the **New Forest National Park** on our journey to visit the cathedral city of **Salisbury**. With timbered buildings, a Gothic Cathedral, thriving market, buzzing arts scene, museums and some of England's finest historic houses there are many things for you to explore. Within the Chapter House at Salisbury Cathedral you'll find the best preserved of the four original Magna Carta manuscripts dating from 1215.

Compton Acres and Poole

Recognised as one of the most important ornamental gardens in England, the 10 acre gardens were started in 1920 by Thomas Simpson who set about creating a series of 5 themed gardens to reflect his overseas travels; Japanese, Italian, Rock & Water, Wooded and Heather. There is an Italian Villa, plant centre and gift shop.

Free day to explore Bournemouth; with its 7 miles of golden sands, 2,000 acres of parks & gardens, shops & restaurants or why not have a ride on the land train that runs from Bournemouth Pier to Boscombe Chine Gardens.

11. EASTBOURNE HADDON HALL HOTEL



ITINERARY

The seaside resort of **Worthing**, the largest town in West Sussex, has a thriving shopping area, an award winning beach and a pier steeped in history.

We will take a trip to **Hastings**, known throughout the world as one of the south coasts most historic towns, with the remains of William the Conqueror's first English castle, also home of Britain's steepest funicular railway.

Free day to explore Eastbourne. There are plenty of attractions and fun things to do. Relax and enjoy the views of Beachy Head, parks & gardens, sample the local produce, enjoy fun filled trips to the beach & pier. Spend the day shopping, then soak up the local atmosphere in one of the many wine bars or pubs.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment



Fri 17th - TUE 21st May
5 days | no single supplement

12. WEYMOUTHPRINCE REGENT HOTEL



ITINERARY

Included in the price is a ride on the **Swanage Steam Railway** (Norden to Swanage) through 6 miles of beautiful scenery, past the ruins of Corfe Castle.

Dorchester where you will find much to admire in this historic town with some of the country's best preserved Roman ruins a short distance from the High St and Market.

Free day in Weymouth, when you could visit Northe Fort, Brewers Quay, Weymouth Pavilion, go for a paddle as the beach stretches 3 miles along the coast, shop for some gifts or simply relax in one of the many bars, cafes and restaurants.

- Door to door
- · Dinner, bed & breakfast
- En suite
- Lift
- · Tea/coffee facilities
- Entertainment



Mon 27th - Fri 31st May 5 days | £10 ss | £15 sea view

13. ISLE OF WIGHT | SHANKLIN HOTEL







The hotel is superbly situated in Shanklin with views over Sandown Bay towards the English mainland from the bar, restaurant and many of the bedrooms.

Facilities include: Indoor swimming pool and sauna.

- Door to door
- · Dinner, bed & breakfast
- · En suite
- · Lift stairs to some floors
- Tea/coffee facilities
- Entertainment
- · Leisure facilities

£345

Wed 5th - Sun 9th June
5 days | £40 single supplement

ITINERARY

Free Day to explore.

Full Day informative **Island Tour** taking in the scenery and the important sights of the island.

We take a trip on the Isle of Wight Steam Railway.



Passing through five miles of unspoiled Island countryside between Wootton, Havenstreet, Ashey and Smallbrook; recapturing the days of the branch line railway. Brought to life again are those perky tank engines and quaint wooden-bodied carriages which were once such a familiar sight until the 1950's.

14. JERSEY BY AIR NORFOLK LODGE HOTEL, ST HELIER



Jersey, where British and French influences meet and where an unexpected mix of scenery, rich heritage and varied lifestyles are waiting to be discovered.

ITINERARY

We travel by coach to East Midlands airport for your flight to Jersey. Meet and Greet on arrival at Jersey airport.

Included in your trip is a **Full Day Island Coastal Tour** of this stunning isle visiting many of its landmarks and attractions. Also included is a **3 Day Bus Pass** to explore the island at leisure.

Transfer to Jersey airport for your flight to East Midlands and return journey home.

- Door to door
- Air fares & transfers
- Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities
- Entertainment
- Leisure facilities



Photo ID required

Tue 11th - Mon 17th June
7 days | £60 single supplement

15. POTTERS LEISURE RESORT



ITINERARY

Experience the best in live entertainment, every night, in the state of the art Atlas Theatre. Plus late night cabaret style entertainment that lasts until the early hours in the Terrace Bar.

Eat as much as you like enjoying four meals a day during each full day of your break. Guests are allocated a table for the duration of their stay in one of our two main restaurants, so no queuing for meals at Potters as your individual or shared table waits.

Make use of a huge range of inclusive sports and leisure facilities available to fill your days including quizzes, games, Mind Sports and more.

Choose your preferred style of accommodation either the standard bungalow or the bungalow plus, please ask for further details.

Break includes excursions to Great Yarmouth and Lowestoft.

- Door to door
- Full board
- En suite
- Lift
- Tea/coffee facilities
- Entertainment
- Leisure facilities

£375 Standard Bungalow

Mon 24th - Fri 28th June 5 days | £385 Bungalow Plus

16. LLANDUDNOTYNEDALE HOTEL



ITINERARY

We take a cruise to **Puffin Island** where you can see the puffins in their natural habitat and enjoy the unique views of Beaumaris Castle and Anglesey's brightly coloured seafront houses.

Betws-y-Coed & Snowdonia National Park

We visit the pretty village of Betws-y-Coed, in its magical setting which has a distinctly Alpine feel, enhanced by the dense Gwydyr Forest that surrounds it. Then we experience the unrivalled scenery of Snowdonia on our journey to Llanberis.

Free day to enjoy a leisurely day in Llandudno with wonderful beaches, lovely promenade on which to stroll or maybe take the tram ride to visit the Great Orme.

- Door to door
- · Dinner, bed & breakfast
- En suite
- · Lift stairs to some floors
- Tea/coffee facilities
- Entertainment



Sat 29th June - Wed 3rd July
5 days | no single supplement

17. TORQUAY RIVIERA HOTEI



ITINERARY

We visit **Exeter** who's history is rich and long. There are many attractions including its unique Underground Passages, magnificent Cathedral, imposing Roman wall, beautiful Quayside and the Royal Albert Memorial Museum.

Tiverton Horse Drawn Barge

Being one of the last remaining horse drawn barges in the UK, a trip on the "Tivertonian" offers a truly unique and memorable experience. The 2½ hr return trip takes us to East Manley, turns around and then moors up, allowing you the opportunity to take a short walk to see Brunel's aqueduct). During your journey, you will hear memorable tales, anecdotes and historical facts about the horse drawn barge and the Grand Western Canal.

Free day to explore Torquay.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment
- Leisure facilities



Mon 8th - Fri 12th July 5 days I no single supplement

18. SCOTLAND | SALUTATION HOTEL, PERTH







ITINERARY



Famous Grouse Experience

A Scottish welcome awaits you at Scotland's oldest distillery, Glenturret. Here you will be taken on an award winning tour, including a selected dram to enjoy during your visit.



Scone Palace

Today we visit the place where Kings of Scotland were once crowned. We tour the palace with guides in each room to answer any questions you may have. The fabulous grounds has over 100 acres to explore.



Dunkeld

We take a scenic highland drive to this historic town where you can visit the cathedral, shops or the Chapter House Museum.



Scottish Crannog Centre

A unique reconstruction of an ancient Loch dwelling on the shores of Loch Tay. A must see visitor attraction.



Dewar's Aberfeldy Distillery Tour A real taste of the Scottish highlands including tasting.

The award winning Salutation Hotel is situated in the heart of the historic City of Perth. Reported to be the oldest established hotel in Scotland, it has been welcoming guests through its doors since 1699. Just a few minutes from Perth Concert Hall and the scenic walks around the River Tay.

- Door to door
- · Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities
- Entertainment



Sun 14th - Fri 19th July 6 days | £80 single supplement

19. SKEGNESSROYAL HOTEL



ITINERARY

We make our journey to Skegness calling at **Lincoln** en route. You will be able to spend some time in this historic city, the main shopping and tourist area stretches from St Marks Shopping Centre up to the historic Cathedral Quarter via Steep Hill.

Boston and Springfield's

Boston was once a centre of trade, and second only to London in the UK. Much of the rich history of the town is still evident today as you walk around the tapestry of streets. The tower of "The Stump" (St. Botolph's Church) can be seen from miles around and is a must visit. We will also visit Springfield's shopping outlet.

We spend a morning at the seaside resort of **Mablethorpe**.

Free day for you to explore Skegness.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment



Sun 21st - Thu 25th July
5 days | no single supplement

20. ISLE OF WIGHT



ITINERARY



Free Day to explore.

Full Day informative **Island Tour** taking in the scenery and the important sights of the island.

We visit the county town of **Newport** and the village of **Godshill**.

We take a morning visit to the popular seaside town of **Ryde**.

Included in the price is a **Boat Trip** with commentary, cruise through Cowes Harbour, world famous for yachting, out into the Solent with fantastic views of the island coastline, Osborne House and Norris Castle. We then cruise on across the eastern Solent with views of the massive sea forts and into the Portsmouth Naval Base, home of the Royal Navy, past and present.

- Door to door
- · Dinner, bed & breakfast
- En suite
- Stairs to some floors
- Tea/coffee facilities
- Entertainment



Sat 27th July - Sat 3rd August 8 days | no single supplement

21. NEWQUAY | BARROWFIELD HOTEL







ITINERARY

Eden Project (entrance included) dubbed the Eighth Wonder of the World, it nestles in a crater the size of 30 football pitches. Inside the 2 Biomes are plants that are collected from many diverse climates & environments.

We take you to the quaint fishing village of **Padstow** for a morning visit.

A Visit to Truro the County Town of Cornwall.

Healey's Cornish Cyder Farm

The largest producers of a range of award winning Ciders Wines Spirits & Preserves.



The hotel is renowned as one of the finest in the area and is ideally located only 200 yards from the seafront overlooking the beautiful Tolcarne and Lusty Glaze beaches and only a short walk to the main shopping areas.

- · Door to door
- · Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Leisure facilities



Wed 8th - Tue 13th August 7 days | £10 single supplement

22. BOURNEMOUTH TROUVILLE HOTEL



ITINERARY

Excursion to **Beaulieu** via a scenic drive through the beautiful New Forest. Beaulieu (entrance included), the seat of Lord Montagu offers a fun packed day out. The Palace House & Gardens, National Motor Museum & the Secret Army Exhibition.

We'll spend a morning in Poole where you can see the famous Poole Pottery, discover the story of Poole at the Museum or sit on the Quay and watch the activities on the water; you may even see a tall ship!

Free day to explore Bournemouth; with its 7 miles of golden sands, 2,000 acres of parks & gardens, shops & restaurants or why not have a ride on the land train that runs from Bournemouth Pier to Boscombe Chine Gardens.

- Door to door
- Dinner, bed & breakfast
- En suite
- Tea/coffee facilities



Tue 13th - Sat 17th August **5 days** I no single supplement

23. SOUTHPORT MERCURE HOTEL, HAYDOCK



ITINERARY

Sunday - Southport Flower Show

This year's event will be the 90th flower show held at Victoria Park. There will be Exhibitions, Celebrity Guests, Hints and Tips, Show Gardens, Entertainment, Food Festival and Chef Demonstrations. And of course, plants and flowers galore for you to see and buy. Entrance included in price.

Monday - Liverpool

Free time, lots to do and see. Why not visit Albert Docks, one of Britain's top heritage attractions situated in a spectacular waterside setting, a UNESCO designated World Heritage Site. Maybe The Cavern Club home of the Beatles early years or spend some time in the city's renowned shopping centre.

- Pick up points
- · Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Leisure facilities



Sun 18th - Mon 19th August 2 days | £25 single supplement

24. SHROPSHIREBUCKATREE HALL HOTEL



ITINERARY

Ironbridge Gorge & Blists Hill Victorian Town

We spend a full day at this amazing attraction. Here you meet the Victorians in their shops and cottages, enjoy traditionally prepared fish & chips and old fashioned sweets. See spectacular views from the lift to the lower town and don't miss the ride on the clay mine railway.

Coalport China Museum

Walk around and be amazed at some of the magnificent ceramics that were made to be transported to elegant homes and palaces around the world.

We cross the Welsh border to take a ride on the volunteer run heritage **Llangollen Steam Railway** from Carrog to Llangollen.

- Door to door
- Dinner, bed & breakfast
- En suite
- · Lift stairs to some floors
- Tea/coffee facilities
- Entertainment



Mon 2nd - Thu 5th September 4 days | £60 single supplement

25. LLANDUDNOTYNEDALE HOTEL



ITINERARY

The Llangollen Canal in the Sky

We enjoy a canal cruise over the famous 'Canal in the Sky', the Pontcysyllte Aqueduct and spend some free time in Llangollen.

Full day to the historic city of Chester.

Chester has the most complete city walls, the oldest racecourse, and largest Roman Amphitheatre in Britain, plus a 1000 year old cathedral and 700 year old unique shopping rows. Chester is also home to the UK's number one zoo. The city has many free to enter museum's and a great choice of restaurants and bars.

Free day to enjoy a leisurely day in Llandudno with wonderful beaches, lovely promenade on which to stroll or maybe take the tram ride to visit the Great Orme.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- · Tea/coffee facilities
- Entertainment



Fri 6th - Tue 10th September 5 days I no single supplement

26. TORQUAYRIVIERA HOTEL



ITINERARY

We visit **Dawlish** a traditional seaside town, with a wonderful golden sandy beach. At its centre is The Lawn and Brook, which is home to the famous black swans. The South Devon Railway runs through the town, which is one of the most scenic in Britain. We then head for **Teignmouth** a stunning coastal town with historic Georgian buildings, long sandy beaches & Victorian pier.

We spend a morning in the historic market town of **Totnes** in the heart of South Devon on the banks of the River Dart. As well as shopping and exploring the town's history there are many wonderful things to see and do; you can enjoy river trips on the Dart, discover one of the museums or visit the castle.

Free day to explore Torquay.

- · Door to door
- Dinner, bed & breakfast
- · En suite
- Lift
- Tea/coffee facilities
- Entertainment
- · Leisure facilities



Mon 16th - Fri 20th September 5 days I no single supplement

27. YORK & WHITBYOUEENS HOTEL



ITINERARY

We travel to York and unload your luggage at the hotel so you can enjoy your day, visiting the sights e.g The York Dungeon, Jorvik Viking Centre, York Castle Museum, York Minster, The National Railway Museum etc, make sure you don't miss your three course evening meal.

After dinner, why not go on a ghost walk?

After a leisurely breakfast we will depart for the seaside town of Whitby, famous for its fresh fish.

We then depart for our journey home.

- · Pick up points
- Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities



Sun 22nd - Mon 23rd September 2 days | £25 single supplement

28. EASTBOURNE HADDON HALL HOTEL



ITINERARY

Sheffield Park Gardens & The Bluebell Railway

Morning departure taking a scenic drive through the Sussex countryside to Sheffield Park and join the Bluebell Railway for a nostalgic ride to East Grinstead. Later we visit the elegant Spa town of Royal Tunbridge Wells.

We visit the coastal town of **Rye**, cobbled lanes like Mermaid Street are lined with medieval half timbered houses. There are many antique shops, a Norman church & museum to visit.

Free day to explore Eastbourne. Relax and enjoy the views of Beachy Head, parks & gardens, sample the local produce, enjoy fun filled trips to the beach & pier. Spend the day shopping, then soak up the atmosphere in one of the many wine bars or pubs.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment



Thu 26th - Mon 30th September
5 days | no single supplement

29. BLACKPOOL CHEOUERS PLAZA HOTEL



ITINERARY

Day 1 Morning departure calling en route at Botany Bay for our comfort stop. Five floors (lift) full of the finest brands in clothing, furniture, homeware, gifts and more. We continue to Blackpool arriving early afternoon. After your evening meal we board the coach for a trip through Blackpool's famous illuminations.

Day 2 Enjoy a leisurely breakfast before departing to enjoy a drive along the Promenade to **Cleveleys**, where you'll have time to shop before returning.

Day 3 Free day to explore Blackpool, where you can stroll along the front, visit the famous Blackpool Tower, Pleasure Beach or just shop.

Day 4 Return journey home.

- · Pick up points
- · Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities
- Entertainment



Fri 11th - Mon 14th October 4 days I no single supplement

30. SEAHOUSESBAMBURGH CASTLE INN



ITINERARY

Travel to Seahouses.

We then take a visit to **Bamburgh Castle**; the Royal Seat of the Kings of Northumbria (admission included).

We visit the unspoiled 'Holy Island of Lindisfarne'.

Afterwards why not visit the harbour and take a boat trip to see the seals?

We depart to the market town of Alnwick on the River Aln and visit **Alnwick Castle & Gardens** (admission included). One of the most exciting contemporary gardens to be developed in the last century, a magical landscape created from a unique idea. See fascinating plants, water sculptures, the famous cascading fountain and one of the world's largest wooden tree houses.

- Door to door
- Dinner, bed & breakfast
- Stairs to some floors
- En suite
- Tea/coffee facilities



Mon 21st - Fri 25th October

5 days | £80 single supplement

31. LYTHAM ST ANNES

INN ON THE PROM

PROGRAMME

MONDAY - 'CHRISTMAS EVE'

On arrival Tea, Coffee & Mince pies are served

- 5.30pm Champagne reception in the lounge. 6.00pm Welcome Dinner is served.
- 8.30pm Entertainment in the lounge.

TUESDAY - 'CHRISTMAS DAY'

Merry Christmas to All Our Guests Breakfast is served.

We spend a day in Southport.

6-7pm Happy Hour in our residents bar.

5.30pm Sherry reception in the lounge.

6.00pm Traditional Christmas Dinner, with a visit from Santa.

8.30pm Entertainment in the lounge.

WEDNESDAY - 'BOXING DAY'

After breakfast we spend a morning in Blackpool.

- 2.00pm Christmas Quiz & Bingo.
- 6-7pm Happy Hour in our residents bar.
- 5.30pm Fruit Punch reception in the lounge.
- 6.00pm Gala Dinner is served.
- 8.30pm Music and Games.

THURSDAY

Breakfast is served.

Day at Leisure.

6-7pm Happy Hour in our residents bar.

5.30pm Champagne cocktails reception.6.00pm Farewell dinner is served.

8.30pm Entertainment in the lounge.

FRIDAY - DEPARTURE DAY

Breakfast is served

Programme is for guidance only and maybe subject to change.

- Door to door.
- Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment
- · Leisure facilities



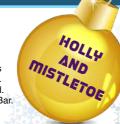
Mon 4th - Fri 8th November
5 days | no ss | £40 sea view

32. LLANDUDNOTYNEDALE HOTEL

PROGRAMME

SATURDAY - 'CHRISTMAS EVE'

On arrival Afternoon Tea and Hot Mince Pies. 5.45pm Festive sherry reception with delicious canapés and get to know your fellow revellers. 6.15pm Party night, 4 Course Dinner is served. 8.30pm Entertainment & Cabaret in the Cafe Bar. 11pm Late night Finger Buffet.



SUNDAY - 'CHRISTMAS DAY'

8-10am Breakfast is served.

Noon-2pm Light lunches available in the Cafe Bar.

4pm Christmas Carols and Afternoon Tea.

5-6pm Santa's Sherry Stop, Happy Hour.

6.15pm Christmas Dinner is served with our complimentary glass of wine, Christmas crackers and a wonderful warm atmosphere.

8.15pm Christmas Day and presents with a visit from Father Christmas. 9pm Entertainment till late.

11pm Late night Finger Buffet.

MONDAY - 'BOXING DAY'

8-10am Breakfast is served.

5-6pm Santa's Sherry Stop, Happy Hour.

6pm Fire and Ice evening begins. Ice Bar and special drinks.

6.45pm Restaurant opens, amazing tasting menu with a touch of theatre.

8.30pm Cash Bingo and entertainment to get you in the mood.

11pm Late night Finger Buffet.

TUESDAY

8-10am Breakfast is served. 5-6pm Santa's Sherry Stop, Happy Hour. 6.15pm Farewell Dinner is served. 9pm Entertainment til late.



WEDNESDAY - DEPARTURE DAY

Breakfast is served

During your break we will enjoy a mystery excursion & a morning visit to the town of Caernarfon and it's great stone Castle (admission included).

Programme is for guidance only & maybe subject to change.

- · Door to door
- Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities
- Entertainment



Sat 9th - Wed 13th November 5 days I no single supplement

33. BABBACOMBEBABBACOMBE HOTEL

PROGRAMME

MONDAY - 'CHRISTMAS EVE'

On arrival Tea, Coffee & Mince pies are served.
A Christmas gift will await you in your room.
6.30pm Dinner is served.
Followed by Live Entertainment.



TUESDAY - 'CHRISTMAS DAY'

Merry Christmas to All Our Guests

Breakfast is served.

We spend a day in Plymouth.

6.30pm Traditional Christmas Dinner,

with all the trimmings and Christmas crackers.

After dinner live festive entertainment and dancing in the Show Bar.

WEDNESDAY - 'BOXING DAY'

After breakfast we spend a morning in Brixham.

6.30pm Dinner is served.

Tonight you have the option to attend the Babbacombe Theatre Christmas Show or relax in our Lounge Bar for the evening.

THURSDAY

Breakfast is served. Day at Leisure.

6.30pm Farewell Dinner is served.

After dinner get into the party spirit in the Show Bar with fabulous entertainment and 'Bring in the New Year' with Auld Lang Syne.

FRIDAY - DEPARTURE DAY

Breakfast is served.

Programme is for guidance only and maybe subject to change.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities
- Entertainment
- Sea view +£40 per room
- Sea view & balcony +£80 per room

Mon 18th - Fri 22nd November 5 days | £20 single supplement



34. YORK QUEENS HOTEL



ITINERARY

Christmas shopping break to find that special gift and to enjoy the festive sights of this magical city.

A warm welcome awaits you at The Queen's Hotel, which is situated on the banks of the River Ouse, in the heart of the City of York. Step out of the Hotel into a world of history and explore the many dimensions York has to offer, from medieval times to modern day.

York is a Christmas shopping heaven with its eclectic mix of shops as well as wonderful Christmas Markets throughout York's atmospheric streets.

- Pick up points
- Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities



Thu 21st - Fri 22nd November 2 days | £25 single supplement

35. THURSFORD SPECTACULAR



ITINERARY

The Thursford Christmas Spectacular is the largest Christmas show in the country.

The highlight of the tour is the Thursford Christmas Spectacular. A fresh new production every year 'The Spectacular' is a festival of sound, colour, dazzling dancers and beautiful costumes.

Christmas music, songs and carols all performed by a cast of over 100. It really is a fantastic occasion for everyone to enjoy. The show will take place on the day of your arrival.

The break will also include an excursion.

PLEASE CONTACT US FOR DETAILS.

- Pick up points
- · Dinner, bed & breakfast
- En suite
- Stairs to some rooms
- Tea/coffee facilities
- Entertainment
- Leisure facilities



Throughout November & December 2 days | £25 single supplement

36. YORK SHOPPERQUEENS HOTEL



ITINERARY

Christmas shopping break to find that special gift and to enjoy the festive sights of this magical city.

York is a Christmas shopping heaven with its eclectic mix of shops as well as wonderful Christmas Markets throughout York's atmospheric streets.

During the St Nicholas Christmas Market there is a sense of stepping into a scene from a Dickens tale with bustling Victorian stalls selling everything from local produce to traditional gifts and crafts, all accompanied by the smell of roasting chestnuts and the sound of carol singers.

- · Pick up points
- · Dinner, bed & breakfast
- En suite
- Lift stairs to some floors
- Tea/coffee facilities



Sun 1st - Mon 2nd December 2 days | £25 single supplement

37. MYSTERYMYSTERY HOTEL



Bargain last minute breaks at various mystery destinations throughout the year.

Your hotel will be 3* star minimum standard with all the usual comforts.

The obvious attraction of these breaks is the unpredictability of where you are going!

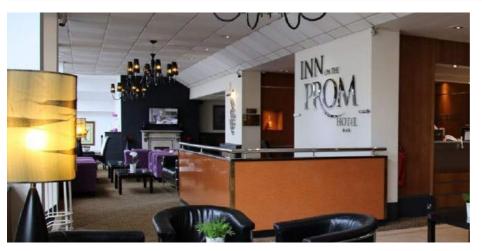
Book early as these breaks are very popular.

- Pick up points
- Dinner, bed & breakfast
- En suite
- Tea/coffee facilities



Sun 8th - Mon 9th December 2 days | £25 single supplement

38. LYTHAM ST ANNES I INN ON THE PROM







PROGRAMME

23rd December

Sherry and mince pies on arrival.

6pm - Champagne cocktails in the main lounge.

6.30pm – Candlelit Gala Dinner in the ballroom followed by music & dance with live entertainer.

10pm - Tea, coffee and hot chocolate served.

- Door to door
- Dinner, bed & breakfast
- En suite
- Lift
- Tea/coffee facilities
- Entertainment
- Leisure facilities

Programme is for guidance only and maybe subject to change.

Mon 23rd - Fri 27th December 5 days | no ss | £60 sea view



After breakfast we spend a morning at Dobbies.

1pm - Christmas Eve Lunch.

2-4pm - Entertainment & music.

5-6pm - Happy hour in the Residents Bar.

6.30pm – Candlelit Gala Dinner in the ballroom followed by music & dance with live entertainer.

10pm - Tea, coffee and hot chocolate served.

Christmas Day

Breakfast will be served.

12 noon – Hot punch served followed by a Traditional Christmas Lunch & a visit from Santa.

1.30-3pm – Live entertainment & music. 3pm: The Queen's Speech. 6.30pm – Light evening meal in the ballroom followed by music &

dance with live entertainer.

10pm - Tea, coffee and hot chocolate served.

Boxing Day

After breakfast we spend a morning in Cleveleys.

1pm - Light lunch served.

2-5pm - Entertainment & music in the lounge.

6.30pm – Farewell Banquet Dinner in the followed by music & dance with live entertainer.

10pm - Tea, coffee and hot chocolate served.

27th December

After breakfast we will begin our journey home.

Our trading charter with you

Clair Owen Ltd

Trading as Clair's of Derbyshire

Unit 9 Tibshelf Business Park, Saw Pit Industrial Estate, Tibshelf, DERBYSHIRE DE55 5NH Registered in England number 0958211.

The contract is made when you book your holiday and we issue a confirmation of booking, please check this confirmation very carefully to ensure all the information is correct and tell us immediately of any errors.

Deposit

A deposit of £25 per person is required when booking your holiday.

Payment of balance

The balance of you holiday cost must be paid eight weeks before the holiday date.

If you change your booking

If after booking your holiday you wish to transfer to a different holiday we shall do our utmost to satisfy your requirements, but an administration fee will be payable.

Excursions

Excursions are included in the price of your holiday where stated, refunds cannot be made if you do not wish to travel on these excursions. Admission fees to buildings and grounds etc are not included in the price of your holiday unless stated.

Cancellation by the client (UK)

If the client cancels more than 56 days prior to departure the deposit is forfeited

if the client cancels 56-43 days prior to departure date 25% of holiday cost

if the client cancels 42-29 days prior to departure date 35% of holiday cost

if the client cancels 28-15 days prior to departure date 50% of holiday cost

if the client cancels 14-8 days prior to departure date 65% of holiday cost

if the client cancels 7 days or less prior to departure date 100% of holiday cost

Cancellation by the client (Channel Islands, Europe & Ireland)

In accordance with the ABTA code of conduct;

if the client cancels more than 42 days prior to departure, loss of deposit

if the clients cancels 42-28 days prior to departure date 60% of holiday cost

if the client cancels 27-8 days prior to departure date 90% of holiday cost

if the client cancels 7 days or less before departure date 100% of holiday cost

Travel by air Guernsey - Jersey

to comply with CAA regulations, Clair's of Derbyshire act as retail agents for Destination Specialists, ATOL protected 9503.

Travel by sea Guernsey - Jersey

ABTA W9947

other conditions may apply

Travel to Channel Islands, Ireland and Europe

It is a condition of your contract with Clair's of Derbyshire that you have insurance to cover you in the event of illness or death during your holiday.

Travel insurance

From the 1st January 2009 the sale of travel insurance was regulated by the Financial Services Authority. As we do not hold the necessary authorisation we cannot offer or advise on Travel Insurance related matters therefore you will have to make alternative arrangements. We have leaflets available which allow you to purchase insurance by yourselves.

Security of you holiday money

Any money paid for your holiday/s is held in a trust account which cannot be drawn by Clair's of Derbyshire until after the completion of your holiday. This is to protect your holiday should Clair's of Derbyshire go into liquidation or be made bankrupt by a third party. If this were to happen before or during your holiday, you would be able to receive all you money back.

Reservation of your holiday

After you have booked your holiday and established that there is available space in the hotel and on the coach, we will reserve your place and you will receive confirmation.

Price of your holiday

The advertised price of your holiday is based on 2 or more people sharing a room, some hotels make an additional charge for single rooms and rooms with special features, you will be advised of these extra costs before booking. Our prices will only increase in the event of Government action including additional bonding or licencing requirements, fuel duty increases, increases in VAT or its scope and coverage.

Coach seating

Requests for particular seats can be made when booking, but because allocations are made on a first come first serve basis early booking is advisable.

Health and safety

Passengers should not attempt to operate the coach doors unless in the event of an emergency, the driver or courier will open the door when it is safe to do so.

During the journey we will provide comfort stops. During these stops you are encouraged to get off the coach and walk around. Exercise reduces discomfort which may be caused by periods of immobility. Passenger behaviour, we want all our customers to have a happy and carefree holiday but you must remember that you are responsible for your behaviour and the effect it may have on others. If you or any member of your party abusive or disruptive, or behaves in a way which, in our reasonable opinion, could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right after reasonable consideration to terminate your contract with us. If this happens we will have no turther obligations or liability to you.

EU Directives now stipulate that our coach drivers must take their breaks away from their vehicles. During this period passengers will be asked to vacate the coach and the vehicle will then be secured.

Data protection

Records are held by us securely on computer to enable us to offer the best possible service to our customers. Information is held only to send you details of forthcoming holidays or information regarding your booking. We may collect your personal data in a few limited ways, namely: Directly from you, when you make an enquiry or booking; From someone else who has booked on your behalf (for example a family member who has provided us with your contact details for that purpose); We may collect the following types of personal data about you: Contact and communications information, including your contact details (email address, telephone number and postal address); Financial information, where provided; Cartain other information which you volunteer when making an enquiry or booking. We may also collect data about your health or medical conditions, where you have volunteered this, for example so that we can cater for you when you book a holiday. We do not sell or share your personal data, other than with the following third parties, where necessary; namely our contractors and suppliers, for the purposes of administering and actioning your booking. You can update your choices and/or your contact details by contacting us

Suitability of holidays

Please read the itinerary carefully before deciding on your holiday to make sure the holiday or hotel will be suitable for you. If you are unsure about booking please contact our office and we will do our best to advise you and help you make your decision.

Suitcases

All baggage and personal belongings are carried at owners risk and Clair's of Derbyshire will not accept any responsibility for loss or damage accept where such loss or damage is caused by a proven negligence of the company's employees. Due to the health and safety of our employees you must keep to one medium sized suitcase per person, maximum weight 18kg (40lb). We reserve the right to refuse to carry suitcases which exceed the weight limit and ask you to remove any excess weight. On tours where there is an overnight hotel it is advisable to take a small overnight bag in addition to your main case.

Travel documents

When you have paid the balance of your holiday we will forward to you all necessary documents / labels pickup information.

ravel by air

To comply with CAA regulations, Clair's of Derbyshire act as retail agents for Destinations Specialist, ATOL protected 9503 other conditions may apply.

Passports

For all continental holidays you will require a British Passport. We cannot accept responsibility if passengers are not in possession of the correct travel documents and no refunds can be given to those people unable to complete the journey for this reason.

Smoking and vaping

Smoking and Vaping is not allowed at any time on the coach, there will be frequent stops to ensure that smokers/vapers are not too inconvenienced.

Seatbelts

Legislation has been introduced regarding the use of seatbelts. It is now your own responsibility to ensure your seatbelt is securely fastened at all times.

Hotel amenities

All the amenities described in this brochure will normally be available for your enjoyment. However some amenities (such as lifts, swimming pools, etc) may occasionally require servicing or cleaning and therefore we cannot guarantee that they will always be available.

Brochure details

Every effort is made to ensure that all details enclosed are correct at the time of going to print, the brochure is merely a guide for you to make your holiday choice and we cannot accept responsibility for any changes.

Other terms

For the comfort of all passengers mobile telephones should not be used whilst commentary is being given onboard the coach. Passengers should not bring a pet other than a guide dog and only by prior arrangement. There will be no refunds or reductions when visiting National Trust properties if you are a National Trust member, admission to the property if included will be in the holiday package.

Punctuality

Passengers are asked to be punctual at all times when on a Clair's of Derbyshire Tour. Times will be given by your tour driver and she/he will only be permitted 15 minutes waiting time.

Departure points

Please do not change your pickup point without informing us first. You are responsible for ensuring that you are at the correct departure point at the correct time, and we cannot be liable for any loss or expense suffered by passengers because of their late arrival at any departure point.

Door to door pickups

Clients will be picked up either by taxi or feeder minibuses and taken to our coach at a pre determined point and returned.

If we cancel your holiday

There must be a minimum number of passengers before we can operate a tour. In certain circumstances we may have no alternative but to cancel your holiday. Should this occur we will return to you all the money which you have paid to us. If we cancel your holiday within 28 days of departure, you will be entitled to another holiday of your choice at £15 less than the advertised price.

Complaints procedure

If you have a complaint during your holiday you should tell the driver/representative or supplier at the earliest opportunity so that they can do their utmost to resolve the problem. If they are unable to resolve the problem to your satisfaction you should notify us in writing within 14 days of your return to Clair's of Derbyshire Unit 9 Tibshelf Business Park, Saw Pit Industrial Estate, Tibshelf Derbyshire DE55 5NH.

To book

Phone number 01773 590808 or 07817 322 195

If no one is available to take your call please leave your details including your phone number clearly on the machine and someone will get back to you as soon as possible.

Please make cheques payable to Clair's of Derbyshire

Mobile Booking Office Times and Locations

2nd Tuesday of each month

9am - 12 noon I South Normanton Market 12.30 - 1.30pm I Somercotes Market

2nd Wednesday of each month

9.30am - 12 noon I Clay Cross, Market Street 12.15 - 1.15pm I Morton, Sitwell Arms

2nd Friday of each month

9am - 1pm I Ripley Market

3rd Tuesday of each month

9am - 12 noon I Blackwell Community Centre 12.30 - 1.30pm I Newton Community Centre

3rd Thursday of each month

9am - 1pm I Alfreton, Severn Square Carpark (outside B & M and Flower Shop)

3rd Friday of each month

9am - 2pm I Sutton Market, Portland Square



Clair's of Derbyshire

Unit 9 Tibshelf Business Park Saw Pit Industrial Estate Tibshelf, Derbyshire DE55 5NH

E: info@clairscoaches.co.uk
W: www.clairscoaches.co.uk





BOOKING LINES

01773 590808 07817 322 195